

DATA RETENTION POLICY

PURPOSE

When you register with Digidentity your personal data is required to confirm your identity. This document provides you with information about how long your personal data is stored. This personal data is subject to data protection laws, as described in the Terms and Conditions and Privacy Policy.

DATA RETENTION PERIODS

The data retention periods are in the table below:

Type of Data	Retention Period	Archive after (after an account is inactive)*
Personal details – name, address, date of birth	While account is active	7 years
Mobile phone number	While account is active	7 years
Email address	While account is active	7 years
Passport images from mobile app	6 months	-
Passport number	While account is active	7 years
Identity card images from mobile app	6 months	-
Identity card number	While account is active	7 years
Driving licence images from mobile app	6 months	-
Driving licence number	While account is active	7 years
Bank Account number (masked)	While account is active	7 years
BSN Number (masked)	Deleted immediately after checking	-
Selfies	14 days and deleted	-
Chamber of Commerce Listing (KvK)	While account is active	7 years
Bank card transactions (masked information)	While account is active	7 years

* Basis: ETSI EN 319 411-1 en ETSI EN 319 411-2



Digidentity will only store your data if necessary, to meet obligations for auditing and forensic evidence purposes. Your rights to request deletion are described in the Terms and Conditions and Privacy Policy.

During archival the data is securely stored (encrypted/masked/locked away), and is inaccessible to authorized users during daily business tasks. Data will only be accessible to personnel in functions related to security e.g. Security Officers or the Data Protection Officer (DPO).

Once the data has reached the maximum retention period of 7 years it is deleted/destroyed. The destruction of data ensures that no information can be recovered.

